

Domestic support services

Location	Organisation	Phone	Website	Description
National	1800 Respect		www.1800respect.org.au	
National	White Ribbon Australia		http://www.whiteribbon.org.au/action	
National	Services Australia (Centrelink)		https://www.servicesaustralia.gov.au/individuals/subjects/family-and-domestic-violence	
National	The Salvation Army		https://www.salvationarmy.org.au/need-help/family-and-domestic-violence/find-help-for-domestic-violence/	
NSW	NSW Domestic Violence Line	1800 656 463 1800 671 441 TTY (for Hearing Impaired)	http://www.domesticviolence.nsw.gov.au/	Provides 24/7 telephone counselling, information and referrals for women and same-sex partners who are experiencing or have experienced domestic violence.
NSW	Interrelate Family Centres	1300 473 528	http://www.interrelate.org.au/locations/	Provides family support, including support for multicultural families. Interrelate has 10 major regional locations across NSW and 26 outreach locations in the broader community. For more information on a specific region visit the website below or Call 1300 473 528 to be connected.
NSW	Link2Home	1800 152 152	http://yfoundations.org.au/need-help/yconnect/	24/7 State-wide telephone line for people who are homeless or at risk of homelessness to seek accommodation and support.
NSW	Women's Domestic Violence Court Advocacy Service NSW Inc.	1800 938 227	http://www.wdvcasnsw.org.au/	Find a range of local support services including accommodation, counselling, financial support, court support, legal advice and referrals to government and non-government organisations.
NSW	Legal Aid NSW	1300 888 529	http://www.legalaid.nsw.gov.au/	Find information and get access to free face-to-face legal advice.
NSW	The Law Society of New South Wales	02 9926 0333	http://www.lawsociety.com.au/	The Law Society of NSW can help you locate legal assistance & advice in your local area.
NSW	Child Protection Helpline	132 111	http://www.community.nsw.gov.au/preventing-child-abuse-and-neglect/reporting-suspected-abuse-or-neglect	You can contact the NSW government Community Services Hotline to report suspected child abuse or neglect.

NSW	Staying Home Leaving Violence	1800 656 463	https://www.facs.nsw.gov.au/domestic-violence/services-and-support/programs/staying-home-leaving-violence	The Staying Home Leaving Violence program works in cooperation with NSW Police to remove the perpetrator (the violent partner) from the family home so that you and your children can stay safely where you are. It provides a range of support, such as safety planning, improving home security, help in managing finances, support for children, and helping you with the complicated legal process.
NT	Catherine Booth House	08 8981 5928	https://ntcoss.org.au/directory/listing/the-salvation-army-catherine-booth-house	Located in Darwin, provides safe crisis accommodation for women aged 18 years and over, who are experiencing domestic violence or homelessness.
NT	Domestic Violence Crisis Line	1800 019 116		Provides 24/7 telephone counselling, information and referrals for women and same-sex partners who are experiencing or have experienced domestic violence.
NT	Men's Referral Service	1300 766 491	https://www.ntv.org.au/about-us/contact-us/	The Men's Referral Service offers anonymous and confidential telephone counselling, information and referrals to help men stop using violent and controlling behaviour. They are available 8am-9pm on Monday to Friday, and 9am - 6pm on weekends.
NT	Northern Territory Legal Aid Commission	1800 019 343	http://www.ntlac.nt.gov.au/	Find information and get access to free face-to-face legal advice.
NT	Law Society of Northern Territory	08 8981 5104	http://www.lawsocietynt.asn.au/	The Law Society of NSW can help you locate Legal Assistance & Advice in your local area.
NT	Dawn House (Domestic Family Violence Counsellor)	08 8945 1388	http://www.dawnhouse.org.au/our-services	Located in Darwin, provides shelter, counselling and education services.
NT	NPY (Ngaanyatjarra Pitjantjatjara Yankunytjatjara) Women's Council Domestic Violence Service	1800 180 840 08 8958 2374	https://www.npywc.org.au/d-and-fv-service-intro/npy-dvs-what-we-do/	Provides assistance and advocacy for individual victims of domestic violence that prioritizes their safety within a case management framework.
NT	East Arnhem Domestic and Family Violence Counsellor	08 8987 0403		Provides counselling on domestic and family violence in the East Arnhem area.
NT	Katherine Domestic and Family violence Counsellor	08 8917 0777		Provides counselling on domestic and family violence in the Katherine area.
NT	Tennant Creek Women's Domestic Violence Counsellor	08 8962 3123		Provides counselling on domestic and family violence in the Tennant Creek area.

NT	Domestic Violence Legal Service (DVLS)	08 8999 7977	http://www.dvls.nt.gov.au/	A free service for people who have experienced or are at risk of domestic and family violence in the Greater Darwin Region. Services include legal advice and assistance, duty lawyer service, information and referrals for men and women.
NT	Northern Australian Aboriginal Family violence Legal Service	Alice Springs 1800 041 998 Katherine 1800 184 868	http://www.naafls.com.au/	Provides legal advice to Indigenous women, children and youth about domestic or family violence. They are available 8:30am – 4:30pm on Monday to Friday.
NT	NT Police Family Violence Unit	08 8999 0865		They are available 8:30am – 4:30pm on Monday to Friday.
NT	NT Legal Aid Commission	1800 019 343	https://www.legalaid.nt.gov.au/	Get access to free legal information, find out how to apply for legal aid and get a lawyer to represent you.
NT	Catholic Care NT – Safe House	Naiyu 08 8979 2876 Tiwi Islands 08 8978 3921	https://www.catholiccarent.org.au/service-category/family-and-domestic-violence/	A 24 hour service providing an immediate safe place and counselling for individuals and families experiencing domestic and family violence.
NT	Central Australian Aboriginal Family Legal Unit	Alice Springs & Central Australia 08 8953 6355 Tennant Creek 08 8962 2100	https://www.caafllu.com.au/	Provides culturally appropriate legal advice to Indigenous and Torres Strait Islander people about domestic or family violence and sexual assault. They are available 8:30am – 5pm on Monday to Friday.
NT	Central Australian Women's Legal Service (CAWLS)	1800 684 055	https://cawls.org.au/	"Located in Alice Springs/Central Australia and Tennant Creek, CAWLS provides legal advice to women on domestic violence. They are available 8:30am – 5pm on Monday to Friday.
NT	Crisis Accommodation Gove	08 8987 1166		Located in Nhulubuy, East Arnhem, this service provides support, accommodation and education to women and children at risk of or experiencing domestic or family violence.
NT	Darwin Aboriginal and Islander Women's Shelter	08 8945 2284	https://ntcoss.org.au/directory/listing/darwin-aboriginal-islander-womens-shelter	Located in Darwin, this service provides counselling, crisis accommodation and information to women experiencing domestic or family violence.
NT	Katherine Women's Crisis Centre	08 8971 2758	https://ntcoss.org.au/directory/listing/katherine-womens-crisis-centre	Provides short-term crisis accommodation for women and children experiencing domestic violence in Katherine.

NT	Katherine Women's Information and Legal Service (KWILS)	1800 620 108	https://www.kwils.com.au/	Provides free legal services to women in the Katherine Region who have experienced domestic or family violence.
NT	Tangentyere Council	08 8951 4222	https://www.tangentyere.org.au/	Supports individuals and families in the Central Australia and wider community with a range of services including housing services, family and youth services and financial services.
NT	Tennant Creek Women's Refuge	08 8962 1940	https://tcwr.org.au/	Provides 24/7 short-term crisis accommodation, counselling and education for women and children experiencing domestic violence in the Tennant Creek area.
NT	Top End Women's Legal Service	1800 234 441	https://ntcoss.org.au/directory/listing/top-end-womens-legal-service	Provides free, confidential and culturally appropriate legal advice to women in Darwin, Belyuen, Palmerston, Litchfield and Wagait, who have experienced domestic or family violence, sexual assault or discrimination.
NT	Wadeye Safe House – One Tree Community Services	08 8978 1020	https://www.onetree.org.au/community-services/family-and-domestic-violence-services/	The only safe house in the Wadeye area providing 24-hour emergency accommodation and support for women and children who are experiencing domestic or family violence.
NT	Women's Safety Services of Central Australia	Crisis Accommodations 08 8952 6075 Outreach 08 8953 7648	http://asws.org.au/womens-safe-services-of-central-australia/	Provides a range of support for women and children in the Alice Springs area experiencing domestic and family violence, including emergency accommodation, outreach support for escaping domestic violence and legal advice.
NT	Wurli Community Services	08 8972 9100	https://www.wurli.org.au/community-programs/	Provides a range of community services to Indigenous people living in Katherine and a 40km radius, such as an alcohol and drugs program, health promotion and family programs to improve safety for women and children.
NT	Yuendumu Women's Centre	08 8956 4138	https://ntcoss.org.au/directory/listing/yuendumu-womens-centre-aboriginal-corporation	A meeting place, resource centre and provider of advocacy services for the women of Yuendumu and their families. They also manage the Yuendumu Women's Safe House.
NT	YWCA	08 8932 9155	http://www.ywcaofdarwin.com.au/pages/programs/domestic-family-violence-centre	YWCA provides support and referrals for families in the Darwin, Palmerston and rural areas who are escaping domestic violence and are in need of crisis accommodation, Centrelink services or legal support.

QLD	DV Connect Womensline	1800 811 811	http://www.dvconnect.org/womensline/	Womensline provides 24/7 confidential advice and counselling as well as referral to crisis accommodation for women and children escaping domestic violence.
QLD	DV Connect Mensline	1800 600 636	http://www.dvconnect.org/mensline/	Mensline provides counselling, information and referral to men affected by domestic violence. Available 9.00am –12 midnight, 7 days a week.
QLD	Men's Referral Service	1300 766 491	https://www.ntv.org.au/about-us/contact-us/	This service offers assistance, information and counselling to help men who use family violence. Call 1300 766 491 if you would like help with male behavioural and relationship concerns. They are available 8am–9pm during Monday to Friday, and 9am–6pm on weekends.
QLD	Victim Assist Queensland	1300 546 587	https://www.qld.gov.au/law/crime-and-police/victims-and-witnesses-of-crime/request-victim-of-crime-information	Victim Assist Queensland helps victims of crime to get back on their feet after experiencing violent crime or domestic and family violence in Queensland. Call local number 1300 546 587 for assistance.
QLD	Legal Aid Queensland	1300 651 188	http://www.legalaid.qld.gov.au/Get-legal-help	Get access to free legal information, find out how to apply for legal aid and get a lawyer to represent you.

QLD	Queensland Domestic Violence Support Services	<p>Brisbane 07 3217 2544</p> <p>Cairns 07 4033 6100</p> <p>Caboolture 07 5498 9533</p> <p>Emerald 1300 523 985</p> <p>Gold Coast 07 5532 9000</p> <p>Mackay 07 4957 3888</p> <p>Ipswich 07 3816 3000</p> <p>Ipswich Rural (Free Call) 1800 026 262</p> <p>Roma 07 4622 5230</p> <p>Logan City 07 3808 5566</p> <p>Toowoomba 07 4639 3605</p> <p>Sunshine Coast 07 5430 9300</p> <p>Townsville 07 4721 2888</p>	https://www.qld.gov.au/community/getting-support-health-social-issue/counselling-support-advice/index.html	Counselling advice and support for women experiencing domestic and family violence
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QLD	Queensland Approved Providers and Intervention Programs for Men		https://www.csyw.qld.gov.au/resources/dcsyw/violence-prevention/approved-providers-and-intervention-programs.pdf	Download document listing for Queensland approved domestic violence prevention providers, educators and intervention programs for Men.
SA	Women's Safety Services SA	1800 800 098 1300 782 200 (business hours)	http://womenssafetyervices.com.au/	Provides 24/7 telephone counselling, information and referrals for women and same-sex partners who are experiencing or have experienced domestic violence.
SA	Men's Referral Service	1300 766 491	https://www.ntv.org.au/about-us/contact-us/	The Men's Referral Service offers anonymous and confidential telephone counselling, information and referrals to help men stop using violent and controlling behaviour. Call 1300 766 491 for help. They are available 8am-9pm during Monday to Friday, and 9am-6pm on weekends.
SA	Legal Services Commission of South Australia	1300 366 424	http://www.lsc.sa.gov.au/	The Law Society of South Australia can help you locate Legal Assistance & Advice in your local area.
SA	Women's Legal Service South Australia	08 8221 5553	http://www.wlssa.org.au/	Provides legal advice and representation to women within South Australia, particularly in areas where needs are not being met.
TAS	Family Violence Response & Referral Line	1800 633 937	http://www.safeathome.tas.gov.au/services/emergency	Provides 24/7, including public holidays, information and referral service by which callers are able to access the full range of response, counselling, information and other support services provided by Safe at Home.
TAS	Family Violence Counselling and Support Service	1800 608 122	http://www.dhhs.tas.gov.au/service-information/children_and_families/family_violence_counselling_and_support_service	Offers professional and specialised services to assist children, young people and adults affected by family violence. 9:00am to midnight Weekdays. 4:00pm to midnight Weekends and Public Holidays.
TAS	Men's Referral Service	1300 766 491	https://www.ntv.org.au/about-us/contact-us/	The Men's Referral Service offers anonymous and confidential telephone counselling, information and referrals to help men stop using violent and controlling behaviour. In Tasmania, the service is available 24 hours a day.
TAS	Legal Aid Commission of Tasmania	1300 366 611	http://www.legalaid.tas.gov.au/	Find information and get access to free face-to-face legal advice.
TAS	The Law Society of Tasmania	03 6234 4133	http://lst.org.au/	The Law Society of Tasmania can help you locate Legal Assistance & Advice in your local area.

VIC	Safe Steps Family Violence Response Centre	1800 015 188	http://www.safesteps.org.au/	A 24 hour hotline for family violence response. Call them on 1800 015 188 to help you prepare a safe plan for you and your children to leave a violent or abusive relationship.
VIC	Men's Referral Service	1300 766 491	http://mrs.org.au/	The Men's Referral Service offers anonymous and confidential telephone counselling, information and referrals to help men stop using violent and controlling behaviour. They are available 8am–9pm during Monday to Friday, and 9am–6pm on week-ends.
VIC	Victoria Legal Aid	1300 792 387	http://www.legalaid.vic.gov.au/	Find information and get access to free face-to-face legal advice.
VIC	Federation of Community Legal Centres Victoria	03 9652 1500	http://www.fclc.org.au/	Finding legal assistance and advice. The Federation of community legal centers Victoria can help you get legal assistance and advice in your local area.
VIC	InTouch	1800 755 988	http://www.intouch.org.au/	InTouch provides services, programs and responses to issues of family violence in migrant and refugee communities. They develop and implement a number of culturally sensitive and holistic models for both the victims and perpetrators of family violence.
VIC	Shakti	03 9753 4324 0432 611 688	https://shakti-international.org/	Shakti Community Council is a non-profit organisation providing culturally specialist, confidential support services to women and their children of Asian, African and Middle Eastern origins.
WA	Women's Domestic Violence Helpline	08 9223 1188 1800 007 339	http://www.dcp.wa.gov.au/CrisisAndEmergency/Pages/Women%27s-Domestic-Violence-Helpline.aspx	This service provides 24/7 support and counselling for women experiencing family and domestic violence. This includes phone counselling, information and advice, referral to local advocacy and support services, liaison with police if necessary and support in escaping situations of family and domestic violence. The service can refer women to safe accommodation if required.
WA	Crisis Care	1800 199 008 08 9233 1111	https://www.dcp.wa.gov.au/CrisisAndEmergency/Pages/CrisisCare.aspx	Provides 24/7 telephone information and counselling service for people in crisis or needing urgent help.

WA	Men's Domestic Violence Helpline	1800 000 599 08 9223 1199	https://www.dcp.wa.gov.au/CrisisAndEmergency/Pages/Men's-Domestic-Violence-Helpline.aspx	Provides 24/7 service telephone counselling, information and referral to ongoing face to face services, if required, for men who are concerned about their violent and abusive behaviours.
WA	Men's Referral Service	1300 766 491	https://www.ntv.org.au/about-us/contact-us/	The Men's Referral Service offers anonymous and confidential telephone counselling, information and referrals to help men stop using violent and controlling behaviour. Call 1300 766 491 for help. They are available 8am-9pm during Monday to Friday, and 9am-6pm on weekends.
WA	Legal Aid Western Australia	1300 650 579	http://www.legalaid.wa.gov.au/	Find information and get access to free face-to-face legal advice.
WA	The Law Society of Western Australia	08 9324 8600	https://www.lawsocietywa.asn.au/	The Law Society of Western Australia can help you locate Legal Assistance & Advice in your local area.
ACT	Domestic Violence Crisis Service	02 6280 0900	https://dvcs.org.au/	
ACT	Legal Aid ACT	02 6243 3411	https://www.legalaidact.org.au/index.php/contact-legal-aid	
ACT	YWCA Canberra	02 6185 2000	https://ywca-canberra.org.au	